

MINUTEMAN TOUCH TONE BANKING

Minuteman Touch Tone Banking is your connection to Home State Bank, N.A., giving you immediate access to the information you need most often, 24 hours a day.

With Minuteman Touch Tone Banking, you can quickly and easily:

- Make account balance inquiries
- Know if and when checks have cleared
- Verify direct deposits and ATM transactions
- Inquire about loan balances and payments
- Verify interest earned
- Transfer funds between accounts

ENROLLMENT FOR MINUTEMAN TOUCH TONE BANKING

Enrolling your account(s) is required before utilizing Minuteman Touch Tone Banking. Our touch tone banking system allows access to your account(s) with the creation of a 6-10 digit User ID/Voice Login ID in conjunction with a Personal Identification Number or PIN. All accounts on which you are a primary/joint owner will be accessible to you through the one User ID and PIN with this service.

Information Needed for Enrolling

- Account Number
- Social Security Number
- Zip Code
- A 6-10 Digit Number Memorable to You
- A 4 Digit PIN Memorable to You



GETTING STARTED

- Call 815-477-5800 or 888-900-9325
- Wait for the greeting then follow the prompts to enroll
- You will then be offered a series of menu selections from which to choose. Simply press the corresponding number on your telephone keypad:

- 1** o.p For account information and funds transfer
- 2** abc For rate and product information
- 3** def For instructions on how to use this system
- 9** wxyz To repeat this menu
- 0** _ To speak with a customer service representative

MENU SELECTIONS

Account Information and Funds Transfer Menu

- 1** o.p For account information
- 2** abc To transfer funds
- 5** jkl To change your PIN
- 8** tuv To return to previous menu
- 9** wxyz To repeat this menu
- 0** _ To speak with a customer service representative

Checking and Money Market Information Menu

- 1** o.p For available balance information
- 2** abc For last 6 withdrawals
- 3** def For last 6 deposits
- 4** ghi For specific transactions
- 5** jkl For interest information
- 6** mno To transfer funds
- 8** tuv To return to previous menu
- 9** wxyz To repeat this menu
- 0** _ To speak with a customer service representative

MENU SELECTIONS (CONTINUED)

Savings Information Menu

- 1 oo For available balance information
- 2 abc For last 6 withdrawals
- 3 def For last 6 deposits
- 4 ghi For inquiry by amount
- 5 jkl For interest information
- 6 mno To transfer funds
- 7 pqrs To receive a fax of account transactions
(Not available at this time)
- 8 tuv To return to account menu
- 9 wxyz To repeat this menu
- 0 ┐ To speak with a customer service representative

Loan Information Menu

- 1 oo For payoff information
- 2 abc For next payment information
- 3 def For last payment information
- 4 ghi For interest information
- 8 tuv To return to account menu
- 9 wxyz To repeat this menu
- 0 ┐ To speak with a customer service representative

Certificate of Deposit and IRA Information Menu

- 1 oo For balance information
- 2 abc Maturity date
- 3 def For last interest paid
- 4 ghi For next interest payment date
- 5 jkl For interest information
- 8 tuv To return to previous menu
- 9 wxyz To repeat this menu
- 0 ┐ To speak with a customer service representative

Rate & Product Information Menu

- 1 oo For rates on checking accounts
- 2 abc For rates on savings accounts
- 3 def For rates on certificates of deposit
- 4 ghi For rates on jumbo certificates of deposit
- 5 jkl For rates on individual retirement accounts
- 6 mno For rates on consumer loans
- 8 tuv To return to previous menu
- 9 wxyz To repeat this menu
- 0 ┐ To speak with a customer service representative