

Dear Valued Customer,

Home State Bank is committed to the health and safety of our customers, employees, and community. As of Friday, November 20th, we will temporarily suspend lobby access at our banking centers to help support community health efforts. We will also be adjusting our drive-up banking hours at all banking centers. Our hours will be 8:00 a.m. through 5:00 p.m. Monday through Friday, and 8:00 a.m. through 1:00 p.m. on Saturdays.

We remain committed to providing you with the same great service you have come to know, and have personal banking and teller teams available to assist you with all your banking needs both through **our drive-ups** and in the centers by appointment.

Convenient Resources

24/7 Access to your Accounts

- You can call our 24-hour touch-tone banking at (815) 261-9149 to check balances and transfer funds
- Whether your access your accounts via <u>Online Banking</u> from your desktop or from our <u>Mobile Banking</u> app on your phone or tablet, you will be able to see transactions, check balances, and transfer funds

Download our Mobile App: HSB Mobile Banking





Deposit Checks

- Use the Home State Bank mobile app to deposit checks with the <u>Mobile Check</u> <u>Deposit</u> feature
- Drop off deposits in our night depository

Make Payments

- Send money to your friends and family with Zelle®
- Schedule and send bill payments with our online bill payment service
- Make your home and auto loan payments by visiting the Mortgages tab at <u>homestbk.com</u> and selecting Make a Payment
- Take advantage of <u>Digital Wallet</u> via Apple Pay[®], Google Pay[™], or Samsung Pay[®] to make contactless and secure purchases

Ready to Serve:

As always, you can reach our Customer Service team at 815-459-2000. Call us anytime during business hours to schedule an appointment for safe deposit box access at our Main Bank location or if you would prefer additional assistance.

We are committed to assisting borrowers and homeowners impacted by COVID-19. If you are unable to make your loan payment due to a temporary or permanent hardship, please contact our Loan Operations Department at 815-459-2000. If you are a commercial customer, please contact your loan officer directly.

We are actively monitoring developments related to the recent outbreak of Coronavirus/COVID-19 and will continue to provide updates as more information becomes available. If you have any additional questions, please reach out to us.

Thank you for your continued support.

Sincerely,

Steven L. Slack President & CEO

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Robert L. Cormier Jr.

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Executive Vice President

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